



# T1 SERVICE

**T1 services provide fast, reliable broadband access that keeps pace with today's business.**

Keep your business connected and your employees productive with T1 service designed specifically for business-critical performance. We provide reliability, extra features, and industry-leading service level agreements to meet your business needs today and tomorrow.

**HIGH-PERFORMANCE BANDWIDTH.** T1 broadband is the preferred choice for businesses with mission-critical Internet service requirements. We can also bond multiple T1 lines into seamless connections up to 6x6 Mbps, providing robust connectivity for businesses that:

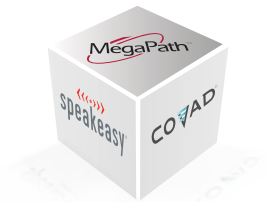
- Use bandwidth-intensive applications
- Transmit large volumes of data, images or video
- Run their own web, email, database or application servers
- Push the limits of their existing multi-megabit Internet access service

**FIXED IP ADDRESSES.** Your T1 service comes with either one fixed public IP address with network address translation (NAT) or five fixed public IPs. Businesses often use fixed public IP addresses for running websites, email servers, or virtual private networks (VPNs). Additional IP addresses can be purchased as your business needs evolve.

**SERVICE LEVEL AGREEMENTS.** We stand behind our T1 service with 24x7x365 priority support, a toll-free hotline, and an industry-leading service agreement (SLA) that includes 4-hour time-to-repair, 99.99% monthly service availability, installation timeframe, and data delivery targets.

**PROFESSIONAL INSTALLATION AND SUPPORT.** A trained professional will install your service. You don't have to worry about a thing. If a problem arises, we will take care of it. We even dispatch repair technicians after hours, on weekends, and on federal holidays to keep your business operating.

 **Get Started Now.** Call us to learn more. Call **800.556.5829**



## The New MegaPath

Triple-Strength Business Solutions

Speakeasy, Covad and MegaPath have combined to form one company serving small, medium and enterprise businesses nationwide.

### BENEFITS AT A GLANCE

#### Designed for Business.

T1 service delivers the highest levels of broadband performance and reliability.

#### Competitive Pricing.

Our prices include port, loop, bandwidth, and full throughput with no hidden charges.

#### Reliability.

T1 traffic gets priority on our private nationwide network, and service availability is backed by industry-leading service level agreements (SLAs).

#### 24/7/365 Support.

Our most experienced agents are on call and own any issue from start to finish

#### Satisfaction Guarantee.

Eliminate risk with our 30-day satisfaction guarantee.

"This solution allows us to focus on our core business, without wasting time and resources on dealing with unreliable connectivity."

— Daryn Nakhuda, Chief Technology Officer, Spam Arrest

**Get Started Now.**  
Call us

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**The New MegaPath Advantage**

Covad, Speakeasy, and MegaPath have united as one company. Here's what that means for your business:

**End-to-End Nationwide Infrastructure.**

Our privately managed MPLS network provides exceptional performance, total redundancy, and the flexibility to deliver true voice Quality of Service.

**Complete Service Portfolio.**

We offer a full range of business broadband, voice, MPLS, VPN, and security services.

**Unbeatable Experience.**

We've been serving businesses with innovative communications services for 16 years.

**Superior Customer Support.**

Our friendly technical experts respond quickly and efficiently 24/7/365.

FEATURES	DETAILS
Connection	Each T1 connection is provisioned with an industry-standard DS1 loop.
Speed	Four symmetrical speed options: 6.0 Mbps, 4.5 Mbps, and 3.0 Mbps (Bonded T1); 1.5 Mbps (Full T1)
IP Configuration	Choose either network address translation (NAT) with one fixed public IP address and 253 usable private IP addresses, or five fixed public IP addresses. More IP addresses are available for an additional fee.
Premium T1	Add proactive monitoring and your choice of managed security options (firewall, intrusion protection, anti-virus, spam tracker, etc.) to protect your business network and lower total cost of ownership.
Equipment	Choose a new business-class router with a one-year warranty. Or use your own equipment if it meets our requirements.
Optional Add-ons	The following service level targets are financially backed by available invoice service credits: <ul style="list-style-type: none"> <li>• 99.99% monthly service level availability</li> <li>• 4-hour time-to-repair</li> <li>• 99.9% data delivery; network delay of 110 ms</li> <li>• Installation within 30 calendar days for 1.5 Mbps or 3.0 Mbps</li> <li>• Installation within 45 calendar days for 4.5 Mbps or 6.0 Mbps</li> </ul>
Installation	We facilitate professional installation and set up of your T1 service.
Support	Specialized, dedicated support 24/7/365. A dedicated T1 field support team will respond after hours, on weekends, and on federal holidays in the event of an outage.
Account Management	The online management tool makes it easy to check your order status, update your account, and pay your bill at any time.
Satisfaction Guarantee	If you are not fully satisfied with your T1 service, you can disconnect your line within 30 days of installation without liability for further term commitments.

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